## Risk Assessment - Volunteers with reduced hearing capabilities working in P-way

Reference No: PER-45559-93
Version No: 1
Assessment Approver: Kevin Jarvis

Protecting volunteers working with the P-way team who have reduced levels of hearing or hearing aids fitted.

Department: Permanent Way
Date Of Assessment: 24 September 2024
Review Due Before: 30 September 2027
Lead Assessor: Paul Fuller (P-way)
Team: Kevin Jarvis (Process Assurance), Neil Carr (Operations Manager)

## Working lineside with reduced hearing capabilities

| Type | Hazard<br>Cause | Persons Affected | Control Measures | L S T<br>Overall | Additional Control Measures | L S T<br>Overall | Owner/Action |
|---|---|---|---|---|---|---|---|
| Health and Safety | Becoming unsafe due to not hearing warning calls or approaching train whistle<br>Failure of hearing aid/Loud machinery in use | Volunteers & Staff | 1) CRITICAL - Elimination: If hearing aid fails during the working day, volunteer to communicate by hand signals to PIC who must immediately make arrangements for the volunteer to be escorted off the lineside. - Effective<br>2) CRITICAL - Elimination: Fully deaf persons are not permitted to work on or near the line with Permanent Way due to increased risk. - Effective<br>3) CRITICAL - Substitution: Replacement batteries or replacement hearing aid must be carried. - Effective<br>4) CRITICAL - Administrative: Volunteer to declare any hearing issues at initial department induction - to be specifically asked - and be made aware of this Risk Assessment - Effective<br>5) CRITICAL - Administrative: PTS Training must have been completed and exam passed. Training must be adhered to at all times. - Effective | 3 x 3 = 9<br>Medium - Risk to be minimised and controlled so far as is reasonably practical. | 1) Elimination: No lone working permitted. - Effective<br>2) Substitution: A fellow p-way volunteer must be assigned as a 'buddy' to assist and chaperone as required. - Effective<br>3) Administrative: The PIC to be made aware, in confidence if necessary, of person(s) at risk. - Effective<br>4) Administrative: When machinery is in use, or the person is undertaking a task which distracts them from checking for or hearing approaching trains, a designated "touch lookout" must be appointed. - Effective | 2 x 2 = 4<br>Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level. | n/a |

## COSHH Assessments

There are no COSHH assessments associated with this risk assessment.

Ends