Gloucestershire Warwickshire Steam Railway Plc
Risk Assessment for General use of Platforms - Station Staff

Risk Assessment - General use of Platforms

Reference No: STA-45952-43
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Assessment Approver: Kevin Jarvis

The GWSR has 9 platforms at its 5 stations. Each station has its own specific train/platform interface RA but this RA covers generic use of platforms across all GWSR locations.
The GWSR Rule Book must be obeyed at all times.
Trained first aider staff are often on site and all stations have first aid kits.
Muster points are located in car parks.
Stations are provided with fire alarms.
Station staff inspect the areas daily.

Department: Station Staff
Date Of Assessment: 22 October 2025
Review Due Before: 11 November 2028
Lead Assessor: Colin Charman
Team: Kevin Jarvis & Rosemary Smith

Use of GWSR station platforms

Type	Hazard Cause	Persons Affected	Control Measures	L S T Overall	Additional Control Measures	L S T Overall	Owner/Action
Health and Safety	Slips/Trips/Falls leading to fractures sprains and bruising. Uneven or wet surfaces, loose gravel or leaf debris etc.	Everyone	1) CRITICAL - Administrative: Regular inspections of underfoot conditions. - Effective 2) CRITICAL - Administrative: Maintain good lighting. - Effective 3) CRITICAL - Administrative: Maintain clear walking routes. - Effective	3 x 2 = 6 Medium - Risk to be minimised and controlled so far as is reasonably practical.	1) Engineering: Consider anti-slip coatings. - Effective 2) Engineering: Consider drainage improvements - Effective	3 x 2 = 6 Medium - Risk to be minimised and controlled so far as is reasonably practical.	n/a
Health and Safety	Fall from platform edge Misjudgment or unawareness	Everyone	1) CRITICAL - Administrative: Platform edge 'white lines' to be in place and clear. - Effective 2) CRITICAL - Administrative: Staff to remain vigilant at all times - Effective 3) CRITICAL - Administrative: Announcements to be made as necessary - Effective	2 x 4 = 8 Medium - Risk to be minimised and controlled so far as is reasonably practical.	None	n n n	n/a
Health and Safety	Contact with moving train Unawareness	Everyone	1) CRITICAL - Administrative: Platform edge 'white lines' to be in place and clear. - Effective 2) CRITICAL - Administrative: Audible warnings to be made, if necessary, about standing back from the edge. - Effective 3) CRITICAL - Administrative: All staff to be trained, aware and actively monitoring the platform as trains arrive and depart. - Effective 4) CRITICAL - Administrative: Safety briefing to be held before events. - Effective	2 x 5 = 10 Medium - Risk to be minimised and controlled so far as is reasonably practical.	1) Administrative: Restrict access to platforms during busy events. - Effective 2) Administrative: Consider more announcements and/or signage. - Effective	1 x 5 = 5 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a
Health and Safety	Crush, trip or fall during overcrowding Poor crowd control at events	Everyone	1) Engineering: Use barriers and segregation as appropriate. - Effective 2) Administrative: Staff to be trained in how to reduce risk. - Effective 3) Administrative: Event coordinators to plan in advance if large crowds expected. - Effective 4) CRITICAL - Administrative: Consider Martyn's Law where applicable. - Effective 5) CRITICAL - Administrative: Risk Assess major events. - Effective	1 x 2 = 2 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	1) Administrative: Consider contracting extra stewards. - Effective	1 x 2 = 2 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a

Type	Hazard Cause	Persons Affected	Control Measures	L S T Overall	Additional Control Measures	L S T Overall	Owner/Action
Health and Safety	Platform furniture Impact/contact injuries or sharp edges	Everyone	1) CRITICAL - Engineering: No furniture or other equipment to be placed within 2, of the platform edge. - Effective 2) Administrative: Locate furniture out of direct walkways. - Effective 3) Administrative: Regualrly inspect furniture for damage etc. - Effective	2 x 1 = 2 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	None	2 x 1 = 2 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a
Health and Safety	Trips, bumps falls due to poor lighting Poor (lack) installation or failure	Everyone	1) Engineering: Regular equipment inspections - Effective 2) CRITICAL - Engineering: Prompt maintenance fixing of issues - Effective	2 x 2 = 4 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	1) Engineering: Consider upgrade of lamps to LED's. - Effective	2 x 2 = 4 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a
Health and Safety	Adverse weather Ice, snow, heat etc	Everyone	1) CRITICAL - Administrative: Grit bins and shovels to be available and stocked. - Effective 2) CRITICAL - Administrative: Shelter or cover to be available. - Effective 3) CRITICAL - Administrative: Water to be available. - Effective	2 x 2 = 4 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	1) Administrative: Document winterisation and extreme weather response procedure. - Effective	2 x 2 = 4 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a
Health and Safety	Manual Handling Luggage, equipment etc.	Everyone	1) CRITICAL - Administrative: All staff to be suitably trained. - Effective 2) CRITICAL - Administrative: Use lifting aids as appropriate. - Effective 3) CRITICAL - Administrative: Split loads if required. - Effective 4) CRITICAL - Administrative: Seek assistance with large and heavy loads. - Effective	2 x 2 = 4 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	1) Administrative: Consider extra training or improved equipment. - Effective	2 x 2 = 4 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a
Health and Safety	Electrocution shock or burns Electrical equipment such as heaters, lighting and PA	Everyone	1) CRITICAL - Engineering: PATS testing of equipment completed. - Effective 2) CRITICAL - Engineering: Fixed wiring inspections completed. - Effective 3) CRITICAL - Engineering: Equipment only worked on by competent persons. - Effective 4) CRITICAL - Engineering: Electrical supplies kept locked/secured. - Effective	1 x 5 = 5 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	1) Administrative: Maintain a thorough equipment testing regime. - Effective	1 x 5 = 5 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a

Type	Hazard Cause	Persons Affected	Control Measures	L S T Overall	Additional Control Measures	L S T Overall	Owner/Action
Health and Safety	Fire causing burns or smoke inhalation Burning buildings, bins, trains etc.	Everyone	1) CRITICAL - Administrative: all staff trained in Fire Awareness - Effective 2) CRITICAL - Administrative: Fire Extinguishers and other fire fighting medium in place. - Effective 3) CRITICAL - Administrative: Muster points identified. - Effective 4) CRITICAL - Administrative: Emergency exits to be clearly marked. - Effective	1 x 5 = 5 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	1) Administrative: Regularly review fire risk assessments - Effective	1 x 5 = 5 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	n/a
Health and Safety	Maintenance Activities Trips, falls, tools, contact with equipment	Everyone	1) Engineering: Work areas to be segregated or barriers used - Effective 2) Administrative: Signage as appropriate - Effective 3) CRITICAL - Administrative: Safety briefing before work starts - Effective	1 x 2 = 2 Low - Risk to be monitored to ensure it remains adequately controlled to an acceptable level.	None	n n n	n/a

COSHH Assessments

There are no COSHH assessments associated with this risk assessment.

Ends