



**Gloucestershire Warwickshire Steam Railway Plc**  
**Risk Assessment for Behind the Scenes Experience - Commercial**

**Risk Assessment - Behind the Scenes Experience**

Reference No: COM-45266-48  
 Version No: 2  
 Assessment Approver: Kevin Jarvis

The GWSR operate experiences including a train ride, dining and visits to sheds and workshops. This RA assesses the associated risks.

Department: Commercial  
 Date Of Assessment: 06 December 2023  
 Review Due Before: 06 March 2029  
 Lead Assessor: Bob Jones  
 Team: Kevin Jarvis

**Riding trains, dining, and visiting yards & sheds**

Type	Hazard Cause	Persons Affected	Control Measures	L S T Overall	Additional Control Measures	L S T Overall	Owner/Action
Health and Safety	Personal injury Slips, trips, falls, contact with moving trains or engineering equipment and infrastructure	Public	1) CRITICAL - Engineering: Any exposed inspections pits to be barriered off if visits are to take place in their vicinity. - Effective 2) CRITICAL - Administrative: The GWSR Rule Book will be observed at all times. - Effective 3) CRITICAL - Administrative: Visitors will be escorted at all times that they are on and in areas not normally accessible to the public. - Effective 4) CRITICAL - Administrative: Only approved walkways and routes must be used. No walking on track and/or sleepers. - Effective 5) CRITICAL - Administrative: Guides to ensure that they are aware of train movements and other localised hazards. - Effective 6) CRITICAL - Administrative: Be aware of risks from hot food and liquids. - Effective 7) CRITICAL - Administrative: Ensure HoD's and area volunteers are aware of visits to their department taking place. - Effective 8) CRITICAL - Administrative: No hot work, naked flames, paint spraying, needle guns, grinding or other noisy work to be undertaken in shed and yard areas when visits are taking place. - Effective 9) CRITICAL - Administrative: The guide must walk the route prior to the start of the tour to remove any hazards and to inform staff of the presence anything they should be aware of on the tour. - Effective 10) CRITICAL - Administrative: The guide must carry out a safety brief with the visitors before entering non-public areas. - Effective 11) CRITICAL - Administrative: Guides must regularly check visitor numbers to ensure that nobody has been left behind. - Effective 12) CRITICAL - Administrative: Smoking or the use of e-cigarettes is not allowed during the tour. - Effective 13) CRITICAL - Administrative: Guides must be familiar with this risk assessment and see that it is followed. - Effective 14) CRITICAL - Administrative: Guides must ensure that any disabled persons are capable of undertaking the tour without causing themselves or others any harm. - Effective 15) CRITICAL - Administrative: Wheelchair and mobility scooter users are not allowed due to the presence of rails in the floor. - Effective 16) CRITICAL - Administrative: No under 11's allowed on any tour. - Effective 17) CRITICAL - Administrative: Tour groups must have 1 guide to a maximum of 10 visitors per group, 2 for 20 and so on. - Effective 18) CRITICAL - Administrative: Access up into vehicles in shed and yard areas is not allowed. - Effective 19) CRITICAL - Administrative: Visitors must not use steps, ladders or platforms. - Effective 20) CRITICAL - Administrative: No vehicle or train movements allowed in shed or yard areas when visitors are present. - Effective 21) CRITICAL - Administrative: Tours of the loco sheds to be aligned with the practices and risk assessments of standard shed visits. - Effective 22) CRITICAL - Administrative: A copy of this risk assessment is to be made available, read and understood by each guide. - Effective CONTINUES ON NEXT PAGE	2 x 3 = 6 Medium - Risk to be minimised and controlled so far as is reasonably practical.	None	2 x 3 = 6 Medium - Risk to be minimised and controlled so far as is reasonably practical.	n/a



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Type	Hazard Cause	Persons Affected	Control Measures	L Overall	S	T	Additional Control Measures	L Overall	S	T	Owner/Action
			23) CRITICAL - Administrative: Guides must make visitors aware of any even surfaces in yard areas. - Effective								
			24) CRITICAL - PPE: Sturdy shoes with no open toes or high heels to be worn. - Effective								
			25) CRITICAL - PPE: Hi-Viz to be worn when in shed and yard areas. - Effective								

**COSHH Assessments**

There are no COSHH assessments associated with this risk assessment.

Ends